



Money Back Guarantee

The vast majority of our clients obtain the solutions they contract for. Because we pre qualify you for a program before we accept your money we both avoid loss of precious time and resources. You can be sure that when we take you on as a client we are convinced that we can get your lender to offer you a solution to your problem. Even so, on occasion things don't work out as we all intend. When that happens, we promptly provide a refund under the following terms:

On **Loss Mitigation** cases PFF/Peoples First Financial Inc will provide a refund of your fee when **ALL** of the following conditions are met:

- PFF cannot obtain a work out offer from your lender.
- A **foreclosure sale date had not been set** as of the day you returned us a signed service agreement, your completed mitigation documents and full payment of our fee.
- **You kept all of your obligations** under the terms of the **Agreement for Research and Analysis.**